



Developing a Culture of Student Success in a Post-COVID Reality

Presenters: Shana Bender, Allison DuLac, Jess Kerr
Kansas State University

Introductions

- **Jess Kerr**, *Managing Director*,
jpkerr@ksu.edu
- **Shana Bender**, *Academic Coach*,
srbender1@ksu.edu
- **Allison DuLac**, *Academic Coach*,
adulac@ksu.edu



Session Objectives

- Distinguish differences in student attitudes and capacities from a pre to post COVID environment.
- Connect common threads of addressing student needs across university programs
- Strengthen community and partnerships towards a culture of “Student Success professionals”
- Build reciprocal engagement between coaching programs to “jump-start” institutional and programmatic changes

Setting the stage



Post-covid world is complex and there are varying opinions about the problem(s) and the solution(s).



We know that students are more stressed about financial costs of college



Mental health concerns are at an all-time high



Undergraduate enrollment has declined about 8%

Google Jamboard

- Goal is to open up the conversation for everyone and share successes/opportunities.
- We have a few questions to get us started and then have a facilitated discussion.
- Go to: [Google Jamboard](#)
- Take a few minutes to answer the first questions independently



World as it is,
World as it could be...
What is Next?

Let's talk future!

- Where is the biggest gap for you/your institution- a program shift, culture change?
- What will be needed to fill this gap?
- What is your next action step?
How can you exercise leadership as an action?



References

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